

# Fidelis Threat Research as a Service

Tailored Threat Research Intelligence, Services and Training On-Demand

The reality is one-size does not fit all and not every cyber security team has the resources and skills for threat research. Fidelis Threat Research as a Service (TRaaS) provides threat research expertise and intelligence to customers with on-demand access for information or consulting services as the need arises. A subscription, token-based system provides freedom to choose requests for information, while consulting services are based on hourly blocks defined in service retainers. TRaaS services include malware analysis and reversing, details on TTPs and campaigns, IOC content, and the creation of custom countermeasures for Fidelis Elevate.

## Request for Information — When You Need to Know More

TRaaS requests for information include intelligence services and malware services with custom reports developed for client requests, plus regular intelligence reports on the following:

### Intelligence Services:

- Threat Actor/Group Reporting
- Shifting TTPs (Tactics, Techniques, and Procedures)
- Campaign Analysis and Reporting
- IOC Context

### Malware Services:

- Sandboxing and Analysis
- Reversing

Requests for information use subscription tokens, ranging from 2 to 30 tokens per month.

RFI Task Type	Subtype	Token Cost	Scope (Analysis & Deliverables)	SLA (M-F, 8x5)
Triage	Basic Task	1 Token	Up to 4 hours	2 business days
	w/Malware Analysis	2 Tokens	Up to 8 hours	2 business days
Analysis	Basic Task	4 Tokens	Up to 16 hours	4 business days
	w/Malware Analysis	5 Tokens	Up to 40 hours	7 business days
Custom	Other	8+ Tokens	TBD	10-15 business days

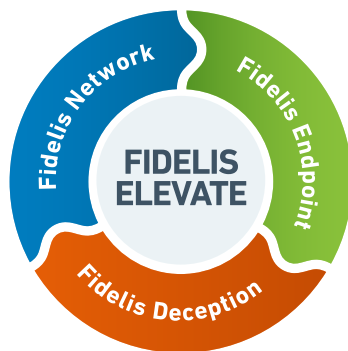
## Key Benefits

- Gain direct access to Fidelis Threat Researchers for intelligence concerning adversaries, campaigns, IOC contextualization and malware analysis and reversing
- Leverage our expertise for custom countermeasures
- Receive on-site or remote intelligence briefings and custom workshops
- Allow your SOC analysts to stay on top of incoming alerts and business impacting security tasks
- Receive timely and accurate responses to elevate your security posture

## Consulting Services — Up Your Game, Skills and Countermeasures

TRaaS consulting services are hourly-based for consumption remotely or on-site. Consulting services include threat hunting training, product workshops, health checks, threat briefings, and countermeasures, which focus on custom behavior rules for Fidelis Network and Fidelis Endpoint within the Fidelis Elevate security platform. Travel costs for threat researchers or intelligence analysts are extra including reasonable food and lodging expenses.

Consulting Task Type	Sub Task	Scope (Analysis & Deliverables)
Workshop	Remote	Up to 4 hours
	On-site	Up to 8 hours
Threat Briefing	Remote	Up to 16 hours
	On-site	Up to 40 hours
Custom Rules	Remote	TBD



### Open by Design, Ready for Internal Threat Intelligence

Fidelis Elevate unites network, endpoint and deception defenses with threat intelligence feeds from the Fidelis Threat Research Team (TRT), open source feeds, third party threat intel, and internally developed threat intel by customers. Pulling in threat intelligence feeds, including STIX, TAXII, OpenIOC and YARA, plus enabling customers to develop custom behavior rules and indicators makes Fidelis Elevate open by design when many solutions are closed. TRaaS takes open to the next level with tailored threat research, intelligence and training on-demand for our customers.

### The Solution — As No Two Attacks are Alike

At Fidelis our mission is to protect the world's most sensitive data by equipping organizations to detect, investigate and stop advanced cyber-attacks. The reality is no two attacks are alike, and tailored threat research and intelligence can close the gap. However, resources are limited and having experts on demand as a service is a novel idea.

That's exactly what Fidelis Threat Research as a Service provides. Giving organizations direct access to the TRT to develop custom threat intelligence and countermeasures to be leveraged by SOC analysts and the Fidelis Elevate platform based off client submitted requests for information (RFIs).

In addition, clients can leverage TRT expertise for malware analysis and reversing, intelligence briefs, and threat hunting engagements and workshops. Gain a competitive advantage over adversaries with the benefits of industry leading experts.

### Contact Us Today to Learn More

Fidelis Cybersecurity | 800.652.4020 | [info@fidelissecurity.com](mailto:info@fidelissecurity.com)

Fidelis Cybersecurity is a leading provider of threat detection, hunting and response solutions. Fidelis combats the full spectrum of cyber-crime, data theft and espionage by providing full visibility across hybrid cloud / on-prem environments, automating threat and data theft detection, empowering threat hunting and optimizing incident response with context, speed and accuracy. Fidelis is trusted by Global 1000s and Governments as their last line of defense. Get in the hunt. For more information go to [www.fidelissecurity.com](http://www.fidelissecurity.com).